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EDITORIAL

ARTICLES

A bang or a whimper? The impact of ACCC unconscionable conduct enforcement – Michelle Sharpe and Christine Parker

This article uses empirical evidence to evaluate the success of the Australian Competition and Consumer Commission (ACCC) in enforcing the unconscionable conduct provisions of the *Trade Practices Act 1974* (Cth) in a number of key cases between 1998 and 2005. The authors find that the ACCC has succeeded in raising awareness of the prohibition against unconscionable conduct. However, it has also faced three major problems: first, its lack of success on the merits in unconscionable conduct cases means that it has made a limited contribution to developing the law in this area and sending out a clear message about what amounts to acceptable or unacceptable business conduct. Second, the ACCC has been criticised for commencing cases too quickly, and for refusing to negotiate settlements or mediate cases in certain circumstances. Finally, the ACCC has been criticised for failing to produce publications that provide a clear guide as to what types of conduct are likely to be regarded by it to be unconscionable and deserving of enforcement action. The authors analyse the validity of these criticisms and what the ACCC might do to address them.

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