
Index

Aboriginals *see* **Indigenous Australians**

Access to justice

via AFCA, 284–286

Accountability

of AFCA, 287–288

of Asian arbitration centres, 246–247

of international arbitration, 233

Accreditation

FDRP practitioners, 34–35

ACICA *see* **Australian Centre for**

**International Commercial
Arbitration**

Adversarial system

appropriate contexts for use of, 166–167

AFCA *see* **Australian Financial Complaints
Authority**

African Union

Mediation Support Unit, 83–84

Alternative/appropriate dispute resolution

(ADR) *see also* **Arbitration;**
Clients of ADR; Commercial
dispute resolution; Conflict
management; External dispute
resolution; Family dispute
resolution; International dispute
resolution; Investor–state dispute
resolution; Mediation; Training
in dispute resolution

Civil Justice Interim Report on, 7

court system and, 85–97

lack of precedent in, 170–171

potential for unjust outcomes, 162–172

recent growth in, 91–92

recent history in Australia, 189–193

with elderly parties, 180–181

Apologies

components and composition of, 30

confidentiality in mediation encouraging,
26–27

court-ordered, 27

effect of law on, 26–27

in mediation, 21–32

psychological research on, 24–26

role of mediator regarding, 23–24

why mediation is conducive to, 23

Apple Corporation

referred to mediation, 6–7

Arbitration

absence of expedited default judgement in,
49–50

accountability of, 246–247

arbitrators as mediators, 266–272

blending with mediation, 255–257

challenges to arbitrator appointments,
247–248

conduct of default proceedings in, 47–48

confidentiality of, 248–249

consent to, 269–271

costs of due process in, 50–51

default proceedings in, 46–51

domestic commercial arbitration, 224–231

efficiency of, 263–264

enforcement of default awards in, 49

finality of awards made in, 51

final-offer arbitration, 251–265

international agreements in investor-state
arbitration, 231

international arbitration in Australia, 215–233

international commercial arbitration in
Australia, 216–224

investor–state arbitration, 231–232

judicial regulation of, 86–87

police arbitration, 251–265

public access to proceedings, 248

public interest and transparency of Asian
arbitration centres, 244–250

publication of awards, 245–246

relationships and attitudes, 259–261

selection of arbitrators, 247

setting aside awards, 234–243

statutory waiver provision, 270

transparency of investor-state arbitration,
249–250

US Federal enforcement of, 144

Asian arbitration

- accountability of, 246–247
- challenges to arbitrator appointments, 247–248
- confidentiality of, 248–249
- public access to, 248
- public interest and transparency of, 244–250
- publication of awards, 245–246
- selection of arbitrators, 247
- transparency of investor-state arbitration, 249–250

Asian International Arbitration Centre

- challenge to arbitrator appointments, 247
- confidentiality issues, 249
- selection of arbitrators, 247
- transparency and public interest of, 244, 247, 249

Asylum seekers

- application for judicial review, 73–75

Australian Centre for International Commercial Arbitration

- ACICA 45:, 233

Australian Defence Force

- workplace dispute resolution, 154

Australian Financial Complaints Authority

- access to justice via, 284–286
- accountability of, 287–288
- jurisdiction of, 282–284
- procedural fairness and expedience of, 286–288
- workability of, 281–288

Awards

- publication of, 245–246

Bias *see* Impartiality

Book reviews

- Mediating with Families* (Brandon and Fisher), 194–196
- Mediation in Australia* (Boulle and Field), 196–199
- The Handover Book* (Palmer and Moriarty), 135–136

Boulle, Laurence

- on impartiality and neutrality in mediation, 273–276, 279

Bullying *see* Workplace disputes

Case guardians

- for elderly people, 178

Charlton, Ruth (Editor)

- reviews recent history of ADR, 189–193

Children

- CIP as preferred model for FDR, 18–19
- in FDR, 8–20
- legislation regarding children in FDR, 9–10
- pros and cons of CIP in FDR, 14–17

China International Economic and Trade Arbitration Commission

- challenge to arbitrator appointments, 247–248
- confidentiality issues, 249
- selection of arbitrators, 247
- transparency and public interest of, 244, 247–250
- transparency in investor-state arbitration, 249–250

Churchill Mining Plc and Planet Mining Pty Ltd v Indonesia

- inadmissible claims in, 231–232

Civil Justice Council of England and Wales

- Civil Justice Interim Report, 6–7

Clients of ADR

- behavioural obligations, 167–168
- elderly, issues for, 173–181
- physically attending, 73–75

Commercial Arbitration Acts

- arbitrator as mediator under, 266–272
- consent to arbitration under, 269–271
- statutory waiver provision under, 270

Commercial dispute resolution

- domestic commercial arbitration, 224–231
- international commercial arbitration, 216–224

Community Justice Centre NSW

- pilot mediation program, 189–193

Compensation

- need for vindication over, 52–57

Compulsory dispute resolution *see*

Mandatory dispute resolution

Conciliation

anti-discrimination cases, 126–134

Confidentiality *see also* **Accountability; Transparency**

encouraging apologies in mediation, 26–27
in arbitration, 232–233, 248–249

Conflict management

possible sources of conflict, 131–132

Consent to arbitration

estopping insistence on, 271
in *Ku-ring-gai Council v Ichor Constructions Pty Ltd*, 269–271
statutory waiver provision, 270

Construction industry

uncertainty in dispute resolution clauses, 107–125

Contracts

dispute resolution clauses, 107–125

Cortec Mining Kenya Ltd v Kenya

investor-state arbitration, 232

Costs

in mediation agreement, whether final, 75–77
of mediation in Kazakhstan, 297–299
status of mediator fees, 142–143

Court-ordered mediation

in Australia and Kazakhstan, 296–297

Cybersecurity

of international arbitration, 233

“Dangerous” persons

regulations on transport of, 73–74

Defamation

in *Waterhouse v Perkins*, 53–54
mediation in defamation cases, 52–57
vindication vs compensation, 52–57

Disputants *see* **Clients of ADR****Dispute resolution** *see* **Alternative/ appropriate dispute resolution****Disputes**

clear identification of, 121–122

Divorce *see* **Domestic relationships; Separation of couples****Domestic relationships** *see also* **Domestic violence cases**

mediation in, 98–106
remarriage of elderly people, 175

Domestic violence cases

power issues, 169–170

Editorial Panel

changes to, 205–206

Elders

litigation and abuse of, 181
property settlements and spousal maintenance, 173–181
training in elder mediation, 180–181

Enforcement

of default awards in arbitration, 49
of dispute resolution clauses, 109–110, 123–125
of settlement agreements reached in mediation, 300

Estoppel

in *Ku-ring-gai Council v Ichor Constructions Pty Ltd*, 271

Expedience

of AFCA, 286–288

Expert determinations

judicial regulation of, 87
opinions produced by, 78–82

External dispute resolution

access to justice via, 284–286
comparison to AFCA, 281–288
jurisdiction of, 282–284
procedural fairness and expedience of, 286–288

Facilitative mediation

for workplace bullying claims, 152

Fair Work Commission

anti-bullying approaches, 146–161

Fair Work Ombudsman

response to bullying claims, 151

Fairness *see also* **Impartiality**; **Neutrality**
of AFCA, 286–288

Family Court

accessing FDRP via, 42

Family dispute resolution (FDR)

accessing practitioners via associated
organisations, 40–42
accessing practitioners via courts, 42–43
accessing practitioners, 33–45
accessing practitioners via FRO, 38–39
accessing practitioners via Google, 36–37
accessing practitioners via referral by
lawyers, 38
accessing practitioners via the Attorney-
General's website, 38–39
accessing practitioners via Yellow Pages, 37
CIP and CFP in, 8–20
databases of practitioners, 36–43
involving elderly family members, 177
legislation regarding children in, 9–10
links to domestic relationship mediation, 98
practitioner accreditation, 34–35
pros and cons of CIP in, 14–17
reasons for CIP to be the preferred model
for, 18–19

Family Relationships Online

accessing FDRP via, 39–40

Farm debts

mediation regarding, 300

Federal Circuit Court

accessing FDRP via, 42–43

Final-offer arbitration

blending with mediation, 255–257
efficiency of, 263–264
relationships and attitudes in, 259–261
use with police, 251–265

Financial guardians

for elderly people, 178–179

Financial services industry *see* **Australian
Financial Complaints Authority**

Futility argument

against ADR, 122–123

Google

accessing FDRP via, 36–37

Government bodies

in mediation, 296–298

Government websites

referral to FDRP by, 38–39

Hancock Prospecting Pty Ltd v Rinehart

domestic commercial arbitration, 224–228

The Handover Book

book review, 135–136

**Hong Kong International Arbitration
Centre**

challenge to arbitrator appointments, 247
confidentiality issues, 249
selection of arbitrators, 247
transparency and public interest of, 244,
247, 249

***Hyundai Engineering & Steel Industries Co
Ltd v Alfasi Steel Constructions***

arbitral awards in, 216–218

IAA *see* **International Arbitration Act 1974**

ICCA *see* **International Council for
Commercial Arbitration**

Impartiality

in mediation, 156–160, 273–280

Indigenous Australians

mediation by, 292
native title claims, 78–82

Industrial action

arbitration and, 257–260

International agreements

in investor-state arbitration, 231

International Arbitration Act 1974 (Cth)

changes to, 215

International Council for Commercial Arbitration

ICCA Congress, 215, 232–233

International dispute resolution

court system and, 86, 88–89
 historical, in Sino-Japanese conflict, 144–145
 international arbitration in Australia,
 215–233
 international commercial arbitration in
 Australia, 216–224

Investor–state dispute resolution

international agreements, 231
 investor–state arbitration, 231–232

Judicial issues

asylum seeker case, 73–75
 clear and certain process, 114–118, 125
 conciliation process, 129
 court system and ADR, 85–97
 expert determinations vs opinions, 78–82

Jurisdictional issues

enforcing dispute resolution clauses,
 109–110
 jurisdiction of AFCA, 282–284

Kavanaugh, Brett

first US Supreme Court opinion, 144

Kazakhstan

court-ordered mediation in, 296
 criticisms of mediation in, 297–298
 government involvement in mediation in,
 296–298
 history of mediation in, 290–292
 mediation compared with Victoria and NSW,
 289–301
 mediation legislation in, 293–294, 296–297
 recommendations for mediation in, 299–300

Kraft Foods Group Brand LLC v Bega Cheese Ltd

anti-arbitration injunction in, 218–220

Kuala Lumpur Regional Centre for Arbitration *see* **Asian International Arbitration Centre**

Ku-ring-gai Council v Ichor Constructions Pty Ltd

arbitrator as mediator in, 266–272
 consent to arbitration in, 269–271
 estopping insistence on written consent in,
 271
 statutory waiver provision in, 270

Law enforcement *see* **Police arbitration**

Law school

mediation training in, 299–300

Legal practitioners *see also* **Practitioners of ADR**

referral to FDRP by lawyers, 38
 restraining solicitors from acting in post-
 mediation proceedings, 3–6

Liaoning Zhongwang Group Co Ltd v Alfield Group Pty Ltd

enforcement of arbitration awards in,
 221–223

Life expectancy

impact on financial needs, 175

Lin Tiger Plastering Pty Ltd v Platinum Construction (Vic) Pty Ltd

reviewing arbitration jurisdiction, 229–231

Linwood v Ranchwood

mediated settlement in, 207–209

Litigation

mediation as alternative to, 95
 mediator fees as costs in, 142–143

Mandatory dispute resolution

implications for justice, 165
 in Australia and Kazakhstan, 296–297
 objections to, 93

Mango Boulevard Pty Ltd v Mio Art Pty Ltd

domestic commercial arbitration, 228–229

Manning, Carolyn

workplace dispute resolution techniques,
 155–156

Marital mediation *see* **Domestic relationships**

Marriage *see* **Domestic relationships****“May”, meaning of**

in “may refer the dispute to arbitration”,
118–121

McKay v Commissioner of Inland Revenue

mediated settlement in, 209–212

Media watch

Apple referred to mediation, 6–7
Civil Justice Interim Report, 7
NZ medical industry mediation, 213–214

Mediating with Families (Brandon and Fisher)

book review, 194

Mediation

African Union support unit, 83–84
allowing provision of police services,
259–260
allowing voluntary settlement of bargaining
disputes, 259–261
apologies in, 21–32
Apple referred to, 6–7
arbitrators as mediators, 266–272
between taxpayers and tax bodies, 298–299
blending with arbitration, 255–257
CFP and CIP in family mediation, 8–20
Civil Procedure Act 2010 (Vic) on, 54
cognitive science of, 58–68
Community Justice Centre pilot program,
189–193
comparison of Kazakhstan, Victoria and
NSW, 289–301
costs of, 297–299
court-ordered, 296–297
early pilot programs, 189–193
efficiency of, 263–264
enforcement of settlement agreements, 300
fairness in, 65–66
history of, 144–145, 290–293
impact of moral psychology of free will on,
63–65
impartiality of mediators, 273–280
in defamation cases, 52–57
in New Zealand, 207–214
in Turkey, 83
in Victoria, 54
judicial regulation of, 87–88

law regarding, 53–54
legal status of mediator fees, 142–143
legislation, 9–10, 54, 252–254, 293–297
levels of consciousness in, 61–63
litigation as alternative to, 95–97
medical industry, 213–214
mirroring in, 63–65
misleading statements by mediator,
139–142
mood and, 66–67
need for vindication over compensation in,
52–57
neurochemistry of, 60–61
non-privileged settlement, 207–212
online, 299
partner relationships, 98–106
physically attending, 73–75
priming in, 66–67
process design, 23–24
prospect theory and, 66–67
qualifications of mediators, 297–300
reducing stress in, 61–63
relationships and attitudes in, 259–261
restraining solicitors from acting in post-
mediation proceedings, 3–6
role of mediator, 23–24
situational pressure in, 66–67
specific performance of settlement
agreement, 207–212
use with police, 251–265
video training in, 182–188
Von Marburg v Aldred (No 3) as a case for,
52–57
Waterhouse v Perkins, 53–54
whether costs in are final, 75–77
workplace bullying claims, 146–161

Mediation in Australia (Boulle and Field)

book review, 196–199

Mediation: Principles, Process, Practice (Boulle)

on impartiality and neutrality in mediation,
273–276, 279

Medical industry

mediation in, 213–214

Medical separation

implications for assigning property, 176

Mining and minerals industry

unauthorised removal of fill, 78–82

Model Law *see* **UNCITRAL Model Law on International Commercial Arbitration****Native title claims**

unauthorised removal of fill, 78–82

Natural justice

in Australia, 242–243

in setting aside arbitral awards, 237–243

in Singapore, 239–243

Negotiation

agreements to negotiate in good faith, 110–114

in domestic relationship mediation, 102–103

video training in, 182–188

Neutrality

in mediation, 273–274

New South Wales

court-ordered mediation in, 296

government involvement in mediation in, 296–298

mediation compared with Kazakhstan and Victoria, 289–301

mediation legislation in, 294–297

New Zealand

mediation in, 207–214

police arbitration in, 251–265

workplace dispute resolution, 154–155

Online dispute resolution (ODR)

Civil Justice Interim Report on, 7

mediation, 299

training in, 184–185

Panel of Editorial Consultants

changes to, 205–206

Parties to ADR *see* **Clients of ADR; Practitioners of ADR****Partnerships, domestic** *see* **Domestic relationships****Police arbitration**

blending arbitration and mediation, 255–257

efficiency of, 263–264

in NZ, 251–265

provision of services, 259–260

relationships and attitudes in, 259–261

role of legislation in, 252–254

role of Police Negotiation Framework in, 254–255

voluntary settlement of bargaining disputes, 259–261

Police Negotiation Framework

role in police arbitration, 254–255

Policing Act 2008 (NZ)

as basis for arbitration, 252–254

Power issues

awareness of imbalance, 156–160

domestic violence cases, 169–170

possible sources of power, 131–132

Practitioners of ADR

accessing FDR practitioners, 33–45

accessing FDRP via associated organisations, 40–42

accessing FDRP via courts, 42–43

accessing FDRP via FRO, 39–40

accessing FDRP via Google, 36–37

accessing FDRP via government websites, 38–39

accessing FDRP via referral by lawyers, 38

accessing FDRP via Yellow Pages, 37

arbitrators as mediators, 266–272

behavioural obligations, 166–169

challenges to arbitrator appointments, 247–248

domestic relationship mediation, 101–102

FDRP accreditation, 34–35

FDRP databases, 35–43

impartiality of mediators, 273–280

model for conciliation conferences, 126–134

qualifications of mediators, 297–300

role of mediators, 23–24

selection of arbitrators, 247

training methods, 182

unconscionable conduct in mediation, 139–142

workplace bullying and, 146–161

Pre-ADR preparations

domestic relationship mediation, 100–101

Procedural fairness

of AFCA, 286–288

Property settlements

for the elderly, 173–181

Psychological needs and interests

conciliation process, 129–130

Public Guardian

elderly people and, 179–180

Public interest

accountability of arbitration, 246–247
 impact on Asian arbitration centres, 244–250
 public access to arbitration proceedings, 248
 publication of awards, 245–246
 selection of arbitrators, 247
 transparency of challenges to arbitrator appointments, 247–248
 transparency of investor-state arbitration, 249–250

Public policy ground

in Australia, 237–238
 in Singapore, 239–241
 role in setting aside arbitral awards, 237–241

Public service *see* **Government bodies**

Public Trustee

elderly people and, 179–180

Queensland

anti-discrimination cases, 126–134

Rational Conciliation Mediation

domestic relationship mediation, 104–105

Re Samsung C&T Corporation

producing documents for arbitration, 223–224

Reardon v Digney

restraining solicitors from acting in post-mediation proceedings, 3–6

Referees

court-appointed, 87

Relationships mediation *see* **Domestic relationships**

Retirement

possible impact on financial settlements, 173–174

Role-playing

in ADR training methods, 182

Separation of couples

mediating goals for, 105

Settlements

non-privileged, 207–212
 ordering specific performance of, 207–212

Singapore

applications to set aside arbitral award, 234–243

Singapore International Arbitration Centre

challenge to arbitrator appointments, 247
 confidentiality issues, 249
 publication of awards, 245
 transparency and public interest of, 244–245, 249–250
 transparency in investor-state arbitration, 249–250

Solicitors *see* **Legal practitioners**

Spencer, David

appointed Chief Editorial Consultant, 71–72

Spousal maintenance

for the elderly, 173–181

State bodies

in mediation, 296–298

Statutory waiver provision, 270

Stop-bullying orders

Fair Work Commission, 148

Street, Sir Laurence

first ADRJ article, 90–97
 tributes to, 71, 90

Strikes

arbitration and, 257–260

Substantive needs and interests

conciliation process, 128–129

Tax bodies

mediation between taxpayers and, 298–299

Telephone dispute resolution

success rate, 163

Trade agreements and negotiations *see*
Commercial dispute resolution**Training in dispute resolution**

engaged video learning model, 182–188

Transformative mediation

for workplace bullying claims, 152–154

Transparency *see also* **Accountability**

confidentiality of arbitration, 248–249

in selection of arbitrators, 247

of Asian arbitration centres, 244–250

of challenges to arbitrator appointments,
247–248

of international arbitration, 233

of investor-state arbitration, 249–250

public access to arbitration proceedings, 248

publication of awards, 245–246

Turkey

mediation taken up in, 83

Uncertainty

in dispute resolution clauses, 107–125

**UNCITRAL Model Law on International
Commercial Arbitration**

applications to set aside arbitral awards
under, 234–243

United Kingdom

judges in, 85

United States

casenotes from, 139–144

Postal Service workplace disputes, 153–154

Victoria

court-ordered mediation in, 296

government involvement in mediation in,
296–298

mediation compared with Kazakhstan and
NSW, 289–301

mediation legislation in, 54, 295–297

Videos

mediation via, 73–75

use of in practitioner training, 182–188

Von Marburg v Aldred (No 3)

case for mediation in, 52–57

need for vindication over compensation in,
52–57

Waterhouse v Perkins

mediation in, 53–54

Workplace disputes

justice in resolving, 162–172

resolving bullying claims, 146–161

Yellow Pages

accessing FDRP via, 37

